marsha.chan@uwaterloo.ca 519-589-5633

# MARSHA CHAN

315-1881 McNicoll Ave. Scarborough, ON, Canada M1V 5M2

## SKILLS SUMMARY

- Proficient working knowledge of MS Office applications, Adobe Photoshop and Adobe Illustrator, and functional understanding of Python, HTML, and CSS.
- Highly analytical and detail oriented with demonstrated talent for planning, organizing, problem solving, and streamlining complex concurrent projects.
- Marketing analysis and biostatistical evaluation using SPSS, STATA and MINITAB.

## EMPLOYMENT HISTORY

# Microsoft Foundry

#### Designer

- Defined and designed the application's UX, including map and flow, wireframes, transitions, visual identity, and art for Nova Bacon on Windows Phone 8.1, and an app on XBox One.
- Streamlined communication of progress, sprint goals, and team needs to management.
- Coordinated with product teams and performed market research for app concepts for the Foundry Interns.

## Microsoft Game Studios

## Program Manager

- Delivered multiple iterations of wireframes and storyboards for two major tools adopted by Microsoft Studios.
- Designed iconography of the Common Tools and Services tools suite used by the Games Test Organization.
- Gathered requirements and developed scenarios and user stories in accordance to agile development methodologies and scenario focused engineering.

## Canada Bread — Maple Leaf Foods Sensory Technician

- Organised and conducted internal product and concept evaluations.
- Analysed and interpreted quantitative and qualitative data using MINITAB, and completed sensory reports for Marketing.

## Elenchus Research Associates

#### Research Analyst

- Researched and prepared for the daily e-mail for the Canadian Energy Regulation Information Service.
- Designed CV templates and Prezi presentations and presentation material for the Municipal Electric Association Reciprocal Insurance Exchange regulatory course.

## May 2013 – Aug. 2013

May 2014 - Aug. 2014

Sept. 2012 – Dec. 2012

Jan. 2012 – Apr. 2012

## VOLUNTEER EXPERIENCE

## University of Waterloo Campus Response Team

#### Primary Responder

- Provide first aid and promote safety at a wide variety of campus events while working in teams or partners, as a unit of St. John Ambulance.

#### Director of Scheduling

- Coordinate with event organizers to schedule shifts for all members, and track volunteer hours.

#### Director of Inventory

- Manage, restock and reorder First Aid supplies and organize responders' on-shift packs.

#### University of Waterloo Fusion Conference Executive Team Public Relations Coordinator

- Approached various companies for sponsorship opportunities; raised over \$18,250 as a team.
- Coordinated with executive team to organize conference logistics and management details.
- Designed conference website and marketing material.

#### University of Waterloo Science Orientation Orientation Leader

- Led and inspired first-year students with campus events and faculty activities in partnership with Coordinators and Federation Orientation Committee members.

## EDUCATION

Aug. 2015 – Present	Candidate for Masters of Digital Experience Innovation, University of Waterloo, Waterloo, ON
Sept. 2010 – June 2015	<b>Bachelor of Science,</b> Honours Biotechnology and Economics, University of Waterloo, Waterloo, ON
Oct. 2012 – Oct. 2013	Adobe Photoshop Online Certification Program, Photo Art Studio, Institute of Technology and Advanced Learning, Toronto, ON
Awards and Achievements	

Fall 2015	Sharon & David Johnston Graduate Award, University of Waterloo
Fall, 2014, Fall 2013, Spring 2012,	Dean's List, University of Waterloo
Fall 2011, Winter 2011, Fall 2010	
Sept. 2014, Sept. 2013, Sept.	Queen Elizabeth II Aiming for the Top Scholarship, Ontario Student Assistance
2012, Sept. 2011, Sept. 2010	Program
Aug. 2013	Best Software, Microsoft Intern AppHack

## REFERENCES

- Available on request

Jan. 2015 – Apr. 2015

Jan. 2014 – Apr. 2014

Sept. 2012 – Mar. 2013

Sept. 2011, Sept. 2012